

Cancellation Policy

Cold Food, Stock Items - Any cold item that is listed on our menu and is considered a stock item will be subject to a ***Three Hour Notice** for cancellation.

Hot Food - Any food that requires cooking, preparation and cooling will be subject to a ***Four Hour Notice** for cancellation.

ASAP Orders - Any order placed as "ASAP" or less than two hour notice **cannot be cancelled.**

Special Orders - Any item that is not listed on our menu and must be shopped or ordered from a vendor specifically for your order will be subject to a ***24 Hour Notice** for cancellation.

Charter Orders (50 Pax) - Any charter with 50 or fewer passengers will be subject to a ***48 Hour Notice** for cancellation.

Charter Orders (50 plus Pax) - Any charter with more than 50 passengers will be subject to a ***72 hour cancellation.**

**Any order not cancelled within the notice period would require billing of order in its entirety.*